

## **Connecting an iPad to Wi-Fi**

Please note that the apps and background images in this document might not be representative of the screens on your iPad.

\* Limited support is available for MASD owned devices. Because each home network is unique, the helpdesk will make every attempt to help with connection issues, but cannot guarantee the resolution of connectivity problems. End users may need to contact their Internet provider for advanced troubleshooting.

When you want to get your iPad online, follow these steps to connect to Wi-Fi:



1. From the iPad's home screen, tap **Settings**.

2. Tap **Wi-Fi**.

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3. To start the iPad searching for nearby wireless networks, move the **Wi-Fi** slider to on/green. In a few seconds, a list of all the networks near you will appear. Next to each one are indications of whether they're public or private and how strong the signal is.

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\*If you don't see any networks, none may be within range.

4. You'll see two kinds of Wi-Fi networks: public and private. Private networks have a lock icon next to them. To connect to a public network, tap the network name. Your iPad will attempt to join the network and, if it succeeds, the network name will move to the top of the screen with a checkmark next to it.

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5. If you want to access a private network, you'll need a password. Tap the network name and enter the network's password in the pop-window. Then tap the **Join** button in the pop-up.

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6. If your password is correct, you'll connect to the network can get online. If not, try entering the password again.

For additional support with MASD owned devices, please contact the helpdesk at: <u>MASDHelpDesk@mckasd.net</u>. When contacting the helpdesk, please provide the serial number of the iPad. This number is displayed in a gray box on the homescreen.